

Kyle McFadden

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SHORT SUMMARY

I am a full-time student at St. Norbert College majoring in Computer Science and minoring in Graphic Design who is looking for further job experience after college working in a full-time position in the computer sciences industry. I'm currently looking to find a main focus for my career path and I am open to learning new things to help expand my skill set so I can figure out where I want to set my sights on going forward. I currently have background knowledge in programming and some knowledge in Networking/Server infrastructure, as well as having a decent amount of IT experience behind my belt to be able to solve problems regarding hardware and software issues on end-user devices.

EDUCATION

St. Norbert College De Pere, Wisconsin

Expected graduation: December 2025 (Class of 2026)

Bachelors of Science

Majoring in Computer Science

Minoring in Graphic Design

Oconto High School Oconto, Wisconsin

Graduated in May 2022

High School Diploma

Final Cumulative GPA: 4.339 (Weighted) 3.982 (Unweighted)

WORK EXPERIENCE

St. Norbert College, De Pere, Wisconsin

May 2023 - Present

ITS - Networking/Hardware Assistant

- Troubleshooting wireless equipment and wireless issues on the user's end
- Manages networking racks; patching network cables
- Understand what VLANs are and how they are used for specific device groups
- Installing/repairing mounting racks for wireless access points
- Reimaging PCs and Macbooks - reinstalling and wiping data off the laptop
- Managing assets in our inventory software and ensuring information about assets are accurate
- Communicating with staff and faculty regarding any hardware issues that they face or when I need to inquire about a specific device they may have
- Prioritizing tasks - Knowing what needs to be done when and keeping multiple

St. Norbert College, De Pere, Wisconsin

August 2022 - Present

ITS Service Desk - User Support

- Providing customer service over the phone, through email, and in person
- Troubleshooting equipment for faculty and staff as needed

Oconto Unified School District, Oconto, Wisconsin

June 2021 - August 2022

Summer IT Assistant

- Cleaned and repaired Chromebook laptops
- Setup, organized, and updated tech in classrooms and teacher desks
- Installed new tech and properly disposing of old tech

HONORS/AWARDS

- A-honor roll in High School
- Member of NHS
- FBLA Region III 2nd place in computer problem-solving

SKILLS

Computer/Program Skills: Completed courses on Data Structures/Software engineering and MASM/Assembly; proficient in Adobe Illustrator, Adobe Photoshop, and Auto CAD. Proficient with Windows operating systems. Currently learning how to use Macintosh/Unix based systems

Personal Skills: Being able to work with staff/faculty in a professional and helpful manner; Being able to coordinate with other team members on getting tasks done efficiently;

Languages: Basic Spanish

ACTIVITIES AND LEADERSHIP EXPERIENCE

BIG (SNC Independent Social Organization)

Member Since - October 2022 - Present

Vice President - April 2023 - May 2024

President & Service Organizer - May 2024 - Present

Computer Science Club

Member Since - September 2022 - Present

Circle K Club - [DISBANDED]

Member Since - September 2022 - April 2023